

Do you agree we need to reduce rough sleeping in Wiltshire?	
Tackle homelessness at root causes. Prevent homelessness. Reducing rough sleeping is like bolting stable door after horse has bolted. Get their earlier	We agree it is important to tackle homelessness early and one of the priorities in the strategy is around early intervention and prevention Priority 2
I feel more money and support should go into helping people sustain tenancies and prevention	As above
Create a reward accommodation, provide community or partial paid work to give people a change to integrate in society and earn wages	We are certainly looking at ways to maximise income, budget and reduce outgoings as well as looking to encourage people back into work Priority 2 action 2,3
Some rough sleepers do not want support or unable to access that support. Day centres for these clients are essential	We will look to develop person centred support and ensure that everyone has a choice. Priority 1, action 4
Some do not want to engage or be helped as there are other problems to solve first – drug / alcohol / MH	As above
No-one should have to sleep rough and WC should be commended for acting and reducing numbers when they started to climb. But focussing on this looks at the problem from the wrong end of the telescope. Everything else has fallen down if someone ends up on the streets - and it is the prevention structures (which are not always housing based) that need increased focus and strength	We agree it is important to tackle homelessness early and one of the priorities in the strategy is around early intervention and prevention Priority 2 We will look to develop person centred support and ensure that everyone has a choice. Priority 1, action 4
It needs to be eliminated – not simply reduced by an unspecified amount	We don't believe it is possible to totally eliminate rough sleeping as we have some who rough sleep as a choice and even with the offer of accommodation and support they prefer to sleep rough. This is only a small % but this make it impossible to totally eliminate rough sleeping. The local authority however continues to engage with these people even if they do not initially want our support Priority 1, action 2, 11, 13, 14
Do you agree we need to identify and prevent homelessness at the earliest possible stage?	
I think individuals need to take accountability for there situation and seek help when needed, rather than rely on council services	Promoting and encouraging independence is a key priority for the council across many services including housing Priority 2, action 5
It can be hard to tell who is homeless and who isn't.	This is true but we would encourage everyone to report a Rough Sleeper using street link to ensure suitable advice can be provided

	Priority 1 action 1, 2
The homeless can identify themselves but authorities and providers need to be responsive	Sometimes homeless people do not self identify which is why we have developed a rough sleeping team to be able to respond quickly, as well as actions to improve available information for appropriate signposting Priority 1 action 2, Priority 3 action 1, 5, 7
People should deal with their own difficulties at the start before relying on others.	We encourage independence and will look at having information available on line, however we would always encourage anyone experiencing difficulties to seek appropriate advice Priority 3 action 7
Do you agree we should ensure services are designed to prevent homelessness and support those who are homeless?	
They have to be willing to help themselves too.	Agreed, and we will continue to engage until they are ready
Support providing jobs, and consequently home.	We are certainly looking at ways to maximise income, budget and reduce outgoings as well as looking to encourage people back into work Priority 2 action 2,3
The Vagrancy Act	Priority 1, 5 Enforcement action is a last option for Wiltshire Council as we believe that everyone should be supported and offered choices to help them resolve their housing situation
Services can be used by those who do not deal with their own problems. Services should be available to those who have already tried to help themselves.	It is a legislative requirement that housing services are available to all and advice or support provided would depend on the individual needs
Do you agree we should ensure those who are threatened with homelessness or who are homeless can secure and keep a suitable home?	
Substance abuse causes a lot of problems. People have to be willing to help themselves too, or no strategy will work	Agreed, and we continue to work with clients until they are ready to receive the appropriate advice and support they need
If they contribute towards it like the rest of us	All those who are threatened with homeless or who are homeless will have a personal housing plan developed which will make clear what they need to do as well as the authority to assist them in meeting their needs
It depends why people are being threatened with being homeless some people have council tenancies and think they can carry and do as they please without regard to other residents. People	All circumstances are investigated and appropriate advice, support and action is taken based on individual cases. Once housed they are required to abide by tenancy conditions. Regardless of a client's situation we are required to provide advice and support

who are genuinely homeless and victims of domestic violence well that's a different story.	
There should be an element for the homeless person to adhere to security of tenure of say social housing should not be guaranteed regardless of behaviour. Some behaviour does need to have consequences there has to be limits, so I would favour tackling the issues that lead to homelessness, rather than provide guarantees.	Please be assured that any tenant or licensee is required to adhere to licence or tenancy conditions and bad behaviour can lead to the loss of a tenancy. Prevention and support is a key priority a enforcement action always must be seen as the last and only option left
If they do any work, community work or pay work	We encourage all clients to get into work either paid or un paid however for some clients this is just not possible or it can take time
The Vagrancy Act	Priority 1, 5 Enforcement action is a last option for Wiltshire Council as we believe that everyone should be supported and offered choices to help them resolve their housing situation
A small minority of people refuse to take responsibility for their lives and actions which has a massive impact on those around them. The answer is not as simple as finding somewhere suitable to live and needs to include changes in behaviour which will not be easy.	We have recently appointed a dedicated specialist Rough sleeper team to work on the streets with Rough Sleepers to provide appropriate advice and support. A multi agency approach including working with town councils to manage rough sleeping is essential and is one of our clear actions Priority 1, action 2, 5, 13
It would depend on the circumstances.	All clients are provided with advice and support based on individual circumstances Priority 1 action 2
We need to ensure that the applicants understand the process and the results of their actions rather than the council taking responsibility for finding and keeping a home.	We have recently appointed a dedicated specialist Rough sleeper team to work on the streets with Rough Sleepers to provide appropriate advice and support. Consequences of poor behaviour is very clearly explained when the options are discussed Priority 1, action 2, 5, 13
this would depend on why they are threatened with homelessness. To say keep a suitable home is assuming that is what everyone wishes.	All clients are provided with advice and support based on individual circumstances Priority 1 action 2
Do you agree we should maintain a clear direction and partnership working?	
Goes without saying. Just words.	This is a clear priority to help maintain a clear direction and robust multi agency partnership working Priority 5 action 1
Instead of spending money on fruitless ventures, divert it into sheltered housing removing the need to depend on partnerships with charities.	Wiltshire Council have an agreed programme to invest in its sheltered schemes but this is very different to the

	funding and support available to rough sleepers
Because I don't believe Wiltshire has a clear strategic direction and partnership working can break down	This strategy will help to create clear strategic direction to help develop and improve partnership working Priority 5 action 1
Remove them from street and create centre that allow them to work towards something that reward them. " teach people how to fish, not just give them the fish"	With our recent rough sleeper initiative funding we have managed to commission a dedicated 8 bed high intensive support scheme in Trowbridge, with 4 in Salisbury and 2 in Chippenham to enable intensive support to help Rough sleepers develop the skills they need to live independently Priority 1 action 2, 9 ,10, 11
Depends on the strategy – if to enable the above, then Yes	Noted and yes it is
Do you agree with our Strategic Vision?	
Communities cannot do this alone. Needs professional input from services.	Agree – The Council is not able to deliver on these priorities in isolation and it's important that we work together in partnership Priority 5 action 1
Good aim but it's not going to work as some 'charities' say they will help and then kick people out of hotels etc that have been paid for and buy alcoholics alcohol and encourage them to drink with them in pubs.	This strategy will help to create clear strategic direction to help develop and improve partnership working Priority 5 action 1
do we all actually work together?	This strategy will help to create clear strategic direction to help develop and improve partnership working Priority 5 action 1
Rough sleepers are increasing in Salisbury and a comment by one gentleman was that there are too many people who wanted to "assess" him.	This year we have seen a 50 % reduction in rough sleeping and we have managed to get 49 rough sleepers into accommodation since Jan 19. All clients are provided with advice and support based on individual circumstances and sometime this will mean that a number of support providers are involved to deal with the often complex issues they have Priority 1 action 2, 3 and 4
As stated above I would put the list in a different order. 1. People in homes ought 1st to be supported to keep them so there are not more homeless. Partnership working is vital, strategic direction is not linked to it.	We have noted the responses on the orders for the priorities. By working in partnership we can ensure that we maintain our strategic direction and deliver on our agreed priorities Priority 5 action 1
Homelessness should be abolished in Wiltshire and if rents were more reasonable then no one would be homeless Rent a nmw are ridiculous and neither can help you live as your forced to pay Bill's over	It is not possible to abolish homelessness and we are limited to how we can encourage landlords to keeps rent low. We would however ensure we work with individuals who are in financial difficulty to

heating etc and yet rent goes up like a rocket and nwm takes a slow stroll by 10p but rent goes up £100s	try and look at ways to maximise income and reduce outgoings Priority 2 action 2
It might be a vision but it clearly isn't working	This is a new strategic vision and work has only just started on some of the key priority areas
There are lots off people who are homeless and hostels won't let them in as they've been thrown out before we need a night shelter for those who aren't ready to move into hostels yet	With our recent rough sleeper initiative funding we have managed to commission a dedicated 8 bed high intensive support scheme in Trowbridge, with 4 in Salisbury and 2 in Chippenham to enable intensive support to help Rough sleepers develop the skills they need to live independently Priority 1 action 2, 9 ,10, 11
It needs to happen to be real	This is what this strategy and action plan will do
Adult social care and children services need to get involved at a much earlier stage to help prevent homelessness and we shouldn't just rely on the community	It has been recognised that improved joint working at an early stage with both Adult Social Care and Children Services will have benefits to the customer Priority 2 action 4 & Priority 3 action 3
It is very narrow for a county vision, unless of course it's just Wiltshire's Vision with respect to homelessness	This is Wiltshire's vision in respect to just homelessness
Don't really understand what this means. Too vague	This is the vision, the detail is contained within the aims and priorities
The Vagrancy Act	Priority 1, 5 Enforcement action is a last option for Wiltshire Council as we believe that everyone should be supported and offered choices to help them resolve their housing situation
Before the words "rough sleeping" insert eliminate	We don't believe it is possible to totally eliminate rough sleeping as we have some who rough sleep as a choice and even with the offer of accommodation and support they prefer to sleep rough. This is only a small % but this make it impossible to totally eliminate rough sleeping. The local authority however continues to engage with these people even if they do not initially want our support Priority 1, action 2, 11, 13, 14
Do you agree with our aim on homelessness?	
It's getting worse rather than better	This year we have seen a 50 % reduction in rough sleeping and we have managed to get 49 rough sleepers into accommodation since Jan 19.
We should be striving for homelessness to be preventable and that everybody has a home.	This is our strategic vision and the strategy is based around early intervention and prevention

I would wish to have a better understanding of the phrase "cannot be avoided" before agreeing fully with this aim.	In some cases we are not able to prevent homelessness – for example a landlord may ask a family to leave as they have decided they would like to sell the property – this type of homelessness ‘cannot be avoided’ but we would work with the family to try and prevent homelessness before the eviction however this is not always possible in the timescales provided.
Aim not only a home but work to get back to their normal live	We would always make appropriate referrals to other support services to help families
The Vagrancy Act	Priority 1, 5 Enforcement action is a last option for Wiltshire Council as we believe that everyone should be supported and offered choices to help them resolve their housing situation
Work together to help prevent homelessness or be avoided yes. However the question should be why, how and they wish to keep a permanent home.	This is our strategic vision and the strategy is based around early intervention and prevention
Amend as follows: Working together to prevent homelessness and secure and keep a suitable home for people where avoidance of homelessness is difficult	Noted and considered
Do you agree with our aim relating to rough sleeping?	
The Vagrancy Act	Priority 1, 5 Enforcement action is a last option for Wiltshire Council as we believe that everyone should be supported and offered choices to help them resolve their housing situation
Identify real problem first choice, MH, drugs, alcohol	All clients are provided with advice and support based on individual circumstances and sometime this will mean that a number of support providers are involved to deal with the often complex issues they have Priority 1 action 2, 3 and 4
Amend as follows: Working together to eliminate rough sleeping	We don't believe it is possible to totally eliminate rough sleeping as we have some who rough sleep as a choice and even with the offer of accommodation and support they prefer to sleep rough. This is only a small % but this make it impossible to totally eliminate rough sleeping. The local authority however continues to engage with these people even if they do not initially want our support Priority 1, action 2, 11, 13, 14
Further comments	
While I agree that reducing the number of people who are rough sleeping should be a clear aim, it needs to be understood that	Prevention is our strategic vision and the strategy is based around early intervention and prevention

<p>not all rough sleepers wish to be helped. In these instances focus may be better placed in preventing homelessness in the first place rather than placing someone into accommodation they may not wish for nor be able to maintain.</p>	
<p>Some people that I have met are no longer able to sleep within a confined environment, normally former military with ptsd. Does your vision include an appropriate plan for them ie a Council bought plot of land that they could use with lockers etc to store their possessions. Storage for the homeless wouldn't encourage them but would allow them some dignity which they need. Please can this be looked into.</p>	<p>It is not our intention to encourage any client to sleep rough including ex-military. Alabare, who are a charitable supported housing provider in Wiltshire are an excellent support provider for former armed forces personal with a new scheme specifically developed for ex armed forces who can provide appropriate support</p>
<p>Some have homes given to them and don't use them to sleep on the streets on the day to get more money given to them. Then need to be counselled or have some therapy to change their mindsets to want to work like the rest of us and try to afford some rent. Everybody has a choice from the beginning. So it needs to be prevented.</p>	<p>Prevention is our strategic vision and the strategy is based around early intervention and prevention</p>
<p>A nominated person to go round and tell the homeless people (sitting on the pavement during the day) where they can get help and hopefully a bed for the night and a hot meal, especially young women on their own and strangers to the town (e.g Salisbury.)</p>	<p>We have recently appointed a dedicated specialist Rough sleeper team to work on the streets with Rough Sleepers to provide appropriate advice and support. A multi agency approach including working with town councils to manage rough sleeping is essential and is one of our clear actions Priority 1, action 2, 5, 13</p>
<p>I think Wiltshire council need to demonstrate more how they are working with local charities to reduce homelessness and rough sleeping, especially our veterans and work with the police to step up patrols of the car park underneath Sainsbury's in Salisbury to stop the very visible drug taking in broad daylight.</p>	<p>We have recently appointed a dedicated specialist Rough sleeper team to work on the streets with Rough Sleepers to provide appropriate advice and support. A multi agency approach including working with town councils to manage rough sleeping is essential and is one of our clear actions Priority 1, action 2, 5, 13</p>
<p>Ensure homeless hostels allow dogs can stay with their owner.</p>	<p>This has been a recognised need for rough sleepers and where possible we allow them to bring their dogs with them in some of our accommodation for rough sleepers</p>
<p>It's ok having an aim or a vision but there needs to be proper help and support for the homeless, somewhere for them to go and sleep, wash and clean themselves and their belongings. Stop treating them like animals and treat them like humans</p>	<p>With our recent rough sleeper initiative funding we have managed to commission a dedicated 8 bed high intensive support scheme in Trowbridge, with 4 in Salisbury and 2 in Chippenham to enable intensive support to help Rough sleepers develop the skills they need to live independently Priority 1 action 2, 9, 10, 11</p>

<p>Your aims are admirable but I would like to see or hear some evidential proof. Come to Salisbury. Walk down Catherine Street in the early hours; walk around the back of the industrial estate, the fields by the town path towards Stratford, the Car Parks...I could go on...</p>	<p>This year we have seen a 50 % reduction in rough sleeping and we have managed to get 49 rough sleepers into accommodation since Jan 19.</p> <p>All clients are provided with advice and support based on individual circumstances and sometime this will mean that a number of support providers are involved to deal with the often complex issues they have</p> <p>Priority 1 action 2, 3 and 4</p>
<p>Please stop moving the homeless of Salisbury, until you can provide them with a permanent solution, let them sleep in the car park as it warmer and safer there, I was disgusted that their safe place was bordered up, It's unsightly and it's not all, the homelessness fault they have nowhere to go, provide them with somewhere before taking away the only warm spots they have</p>	<p>As above and</p> <p>Enforcement action is a last option for Wiltshire Council as we believe that everyone should be supported and offered choices to help them resolve their housing situation</p> <p>Priority 1, action 2, 5, 13</p>
<p>Quite clearly, Wilts Council should have more trained housing officers and that with aspects of housing and homelessness ought to be assisted by the town councils, especially Chippenham, Salisbury and Trowbridge. A homeless hostel should be available in North Wilts. How about investigating by-laws to make rough sleeping and begging in Chippenham High Street illegal?</p>	<p>We have recently appointed a dedicated specialist Rough sleeper team to work on the streets with Rough Sleepers to provide appropriate advice and support.</p> <p>A multi agency approach including working with town councils to manage rough sleeping is essential and is one of our clear actions</p> <p>Enforcement action is a last option for Wiltshire Council as we believe that everyone should be supported and offered choices to help them resolve their housing situation</p> <p>Priority 1, action 2, 5, 13</p>
<p>Programmes being trialled in Bristol area, as inspired by Scandinavian countries, is a potential solution. Offering accommodation without the need to be clean of drug and alcohol addictions, but on the proviso that they engage in a rehab programme. Those who are homeless need support to get off the street before they can start to tackle the bigger issues such as addictions not the other way around. This idea is simply based on Maslow Hierarchy of Needs, people need to be fed and warm and dry before they can achieve anything greater than surviving.</p>	<p>With our recent rough sleeper initiative funding we have managed to commission a dedicated 8 bed high intensive support scheme in Trowbridge, with 4 in Salisbury and 2 in Chippenham to enable intensive support to help Rough sleepers develop the skills they need to live independently</p> <p>Priority 1 action 2, 9 ,10, 11</p>
<p>Needs a cohesive local, level strategy that feeds into the bigger picture within a clear referral route that has a multidisciplinary approach - police, hospital discharge etc.</p>	<p>This strategy will help to create clear strategic direction to help develop and improve multi agency partnership working</p> <p>Priority 5 action 1</p>

<p>Format similar to DV with a screening tool and MARAC type strategy meeting - empty commercial as well as private property to be targeted - there are many empty pubs in Wilts ! Thinking outside of the box?</p>	
<p>My goal is to get the law changed so that all food that is unable to be sold at the end of the day either in supermarkets (ie. Tesco) and bakeries/coffee shops (ie. Pret / Reeve the baker) should be donated to the homeless rather than put in the rubbish bin.</p>	<p>We encourage people to donate to food banks and we often speak with local companies to donate any left over food to support our hostels</p>
<p>the problem we are now finding with homelessness is that the service users become long term homeless. they have learnt to live rough, to move them into any accommodation without long term support will not work as they don't have the skills or desire to become 'normal citizens' if they were housed today, the everyday problem of paying bills would be overwhelming. drug and alcohol misuse can take all their money. universal credit does not help if their housing element is paid to them personally, they have no idea of the seriousness of budgeting. sadly, our country are making it easy for people to rough sleep. support, support, support all the way is what is needed...</p>	<p>We have recently appointed a dedicated specialist Rough sleeper team to work on the streets with Rough Sleepers to provide appropriate advice and support. A multi agency approach including working with town councils to manage rough sleeping is essential and is one of our clear actions We have also commissioned some high intensive bed spaces for entrenched rough sleepers to ensure they have access to the support they need, as well as an action to develop move on accommodation with support Priority 1 action 2, 9 ,10, 11</p>
<p>Advise people not to give to the homeless and instead give to a charity that can help them</p>	<p>This has been recognised as an issue and we intend to conduct an annual advertising campaign to encourage members of the public to donate to registered charities rather than direct to homeless clients Priority 1 action 16</p>
<p>Empty buildings in Salisbury are needing to be refurbished into shelters or warden controlled buildings to help reduce the homelessness in the Wiltshire</p>	<p>We always encourage landlords of long term empty homes to bring them back into use, however many landlords prefer to retain them often as second homes. In regard to accommodation for rough sleepers we have with our recent rough sleeper initiative funding we have managed to commission a dedicated 8 bed high intensive support scheme in Trowbridge, with 4 in Salisbury and 2 in Chippenham to enable intensive support to help Rough sleepers develop the skills they need to live independently Priority 1 action 2, 9 ,10, 11</p>
<p>I am pleased to see the Council being clear about its priorities in regard to Homelessness, my housing advisor has done a great job in helping to resolve my housing situation and anything that can</p>	<p>Noted</p>

<p>help others to prevent what I had to go through would be welcomed</p>	
<p>The number of rough sleepers has increased dramatically in Salisbury and most have other issues that need to be dealt with too. It's criminal that in this day there are empty shops and other places that could be used to give them somewhere warm and safe to sleep I have never witnessed a WC person talking to any of these people despite regularly seeing others with them. Homelessness isn't solved from behind a desk!</p>	<p>This year we have seen a 50 % reduction in rough sleeping and we have managed to get 49 rough sleepers into accommodation since Jan 19. We have recently appointed a dedicated specialist Rough sleeper team to work on the streets with Rough Sleepers to provide appropriate advice and support. A multi agency approach including working with town councils to manage rough sleeping is essential and is one of our clear actions Priority 1 action 2,3 and 4</p>
<p>Many stages to be considered to get in to a house again or off the streets needs to be considered. Need to consider hostel approach for single homeless - where a homeless person can go for a shower, new clothing and place for a meal plus with a room to discuss problems as well be given an option of a bed for the night. For couples a room basis approach needs to be considered. Access to housing benefit to be possible if homeless. A history needs to be developed with a homeless person hence a hostel approach could lead to that history which the private market landlords require. Social housing temporary housing provided by the local towns and run in partnership with property management company.</p>	<p>We have recently appointed a dedicated specialist Rough sleeper team to work on the streets with Rough Sleepers to provide appropriate advice and support. A multi agency approach including working with town councils to manage rough sleeping is essential and is one of our clear actions We have also commissioned some high intensive bed spaces for entrenched rough sleepers to ensure they have access to the support they need, as well as an action to develop move on accommodation with support Priority 1 action 2, 9 ,10, 11</p>
<p>I say yes but I'd like to see some action on it there are many people who can't get into John Baker or alabare who were born here do they really deserve to have to sleep rough and risk their health to stay in the city they were born in? This is where a night shelter would come in handy there used to be one on the outskirts that picked people up in a mini bus from town</p>	<p>We have recently appointed a dedicated specialist Rough sleeper team to work on the streets with Rough Sleepers to provide appropriate advice and support. A multi agency approach including working with town councils to manage rough sleeping is essential and is one of our clear actions We have also commissioned some high intensive bed spaces for entrenched rough sleepers to ensure they have access to the support they need, as well as an action to develop move on accommodation with support Transport is already provided for our rough sleepers to be able to access one of these bed spaces Priority 1 action 2, 9 ,10, 11</p>
<p>Adult social care and children services need to support a lot more and respond earlier</p>	<p>It has been recognised that improved joint working at an early stage with both Adult</p>

	<p>Social Care and Children Services will have benefits to the customer</p> <p>Priority 2 action 4 & Priority 3 action 3</p>
<p>It's important a process is put in place to assist tenants before an eviction, very often support by adult care, children services or mental health is too late. Support needs of a tenant should be assessed much earlier if a concern is raised by a housing provider</p>	<p>It has been recognised that improved joint working at an early stage with both Adult Social Care and Children Services will have benefits to the customer</p> <p>Priority 2 action 4 & Priority 3 action 3</p>
<p>I am responding to highlight the issue surrounding those (particularly who are vulnerable) being deflected towards living on boats as an economic solution. While this can be a solution there are complicating issues that where boats are required by the navigation authority to regularly move</p>	<p>We are not aware of clients being deflected towards living on boats as this is not considered a housing option when looking to prevent homelessness</p>
<p>Prevention of homelessness must address the wider determinants such as employment, education, parental conflict, adverse childhood experiences etc. No-one chooses to be homeless, for those who are it is the only option left. We must avoid stigmatising homeless people and acknowledge and address the role of society in creating the circumstances that lead to homelessness.</p>	<p>It has been recognised that improved joint working at an early stage with both Adult Social Care and Children Services will have benefits to the customer and help to address some of these issues</p> <p>Priority 2 action 4 & Priority 3 action 3</p>
<p>Early help and prevention is always the best option. Housing associations need to take a more pro active stance with more early intervention when tenancies are going array.</p>	<p>We are currently working with our housing providers to ensure they notify us early of any potential eviction so we can see what support can be offered to try and save the tenancy.</p>
<p>The Vagrancy Act has recently been cited to clear underpasses near Parliament of rough sleepers. It should be used in Salisbury. Vagrants of all kinds can be witnessed daily in Salisbury City centre. Many are street drinkers despite recent signage banning the practice. The Salisbury BID Security. Staff stand with these drinkers, take no action but will put the empty tins and bottles in the bins on behalf of the drunks. Vast numbers of vagrants have no interest whatsoever in 'being saved'! They all have hard luck stories to tell when begging. Drug use is rife. The same vagrants have been seen on the streets of Salisbury City for years - they are still there and Alabaré has invited more of them.</p>	<p>Priority 1, 5 Enforcement action is a last option for Wiltshire Council as we believe that everyone should be supported and offered choices to help them resolve their housing situation</p>
<p>P8 Action 2 - Up skilling needs to take place before (not after) a tenancy is signed or they will not be in the best position to</p>	<p>We are currently looking at a tenancy ready module for those who have applied to join</p>

<p>succeed. Particularly with UC requirements, applicants need to be given knowledge of benefits, budgeting and tenancy / social responsibilities immediately after their acceptance on the housing register.</p>	<p>the housing register in advance of being given a tenancy</p>
<p>I feel the homeless strategy is clear and concise with its aims, a clear message that Wiltshire is committed to reducing rough sleeping and preventing homelessness whenever possible.</p>	<p>Noted</p>
<p>I wonder if the strategy should spell out what it means by the term, "Homeless". It does refer to Rough Sleepers as a sub category but what about drawing attention to Sofa Surfers and those sleeping in Unheated Boats and Vans and Cars?</p>	<p>In the homeless strategy we define three types of homelessness, these being statutory homeless, hidden homeless and rough sleeping. Those living in temporary or unsuitable housing such as empty buildings / uninhabitable boats / cars etc are considered to be hidden homeless</p>
<p>This survey is flawed to give you the result you want. You would have to be heartless not to answer yes to questions 3 - 7 so there is not point in the survey.</p>	<p>We have received many comments and the responses to the questions have not all been yes</p>
<p>There are a number of people who are so antisocial that keeping and finding suitable housing will never be easy. The hard pressed services need to be available for those who do and are capable of helping themselves.</p>	<p>It has been recognised that improved joint working at an early stage with both Adult Social Care and Children Services will have benefits to the customer and help to address some of these issues as well as other support services in relation to drug and alcohol issues</p> <p>Priority 2 action 4 & Priority 3 action 3</p>
<p>The issues which cause people to become and remain homeless and/or to sleep rough are many, deep-rooted and often inter-connected. Accordingly, a range of approaches is required. It would be interesting to explore the effectiveness of approaches not yet used in Wiltshire.</p>	<p>We would welcome any ideas on things that people believe might work in Wiltshire to help prevent homelessness</p>
<p>Here are some other thoughts: Does Wiltshire have a (street) homeless issue to the extent that Housing First is really required? Is there another pared down approach that would be better? To enable resources to focus on prevention work? WC are looking at providing budgeting and income maximisation sessions to those signing up to a WC home. Why not roll this out to all on the CBL / priority need? I think key partner RPs would agree to fund this - as long as they had influence over delivery and were able to monitor quality. Where households are at risk of eviction would it not be better to re-introduce a floating support type service again? This was passed back to</p>	<p>It is our intention to pilot a housing first model which is not just for street homeless but for clients who would benefit from wrap around support at the early stages of independent living. We will then review how this works</p> <p>We are considering early tenancy ready training for those joining the register but we are at the early stages of development and we have had discussions with some of the RPs.</p> <p>We are not looking to re-introduce a county wide floating support service due to limited funding but have expanded the floating support services available to those in temporary accommodation</p>

<p>RPs with the lost of Comm 4? Whilst this was understandable as RPs were the ones who primarily benefitted not all RPs replaced it with sustainment teams to take up the slack. This means that the pressure and cost will eventually slide back to the WC. The strategy does not tackle the issue of poverty related to rent levels. Wiltshire is a very high private rent market. This makes families homeless. Firstly they can't find affordable rents in the first place and then if they do they can't sustain them. There is not enough on how WC can join forces with other orgs - too much seems to be done in isolation or rather partnership mechanisms are not clearly articulated. This is odd - as the emphasis is on Working Together. The new FACT Initiatives will be great - but will need resourcing (not just by WC). I know this is a strategy and top level but I have no feel of the actions that are being taken behind these statements to ensure outcomes are reviewed. There is a fairly strong dependency on "reviews" which will in themselves deliver other action plans that won't meet the outcomes in your strategy, rather help you get a bit closer. Danger that these plans won't be delivered due to changes and resources. In short - a good strategy but I think partners need to be clearer on how you will deliver it and when they will need to be involved.</p>	<p>It is our intention to create a multi agency board to oversee the implementation of the homeless strategy actions and look at ways to continue to prevent and improve our response to homelessness This strategy will help to create clear strategic direction to help develop and improve multi agency partnership working Priority 5 action 1</p>
<p>Having been through the homelessness system, I think you are already doing this so there doesn't appear to be much innovation in this as its pretty basic stuff.</p>	<p>We are more than happy to consider any suggestions for improvement and as part of the multi agency partnership meetings we would welcome any further initiatives that would be possible to take forward in Wiltshire Priority 5 action 1</p>
<p>As the most common cause of homelessness in Wiltshire is the loss of an assured shorthold tenancy, the link must be made to the Homes 4 Wiltshire policy and those in private lets should be permitted on to the bidding bands of the housing register. This will enable them to move in a planned way to more secure forms of tenancies and avoid the stress of trying to manage in an expensive private let with little security of tenure.</p>	<p>Private rented accommodation should be recognised as suitable accommodation and not consider social housing as the only option for re housing</p>
<p>The priorities and vision is very clear</p>	<p>Noted</p>
<p>I know this is all strategic stuff but there appears to be little vision or creativity in these statements which I feel we need if we</p>	<p>The homeless strategy has identified a clear vision and aims and the priorities and actions will help to deliver this</p>

<p>are to address these issues in the present economic climate. Also the phrase 'actions not words' come to mind</p>	
<p>Stop building in the excuses for failing, be more precise, Less words is "more"</p>	<p>We believe this homeless strategy is clear and concise and agree that less words is more</p>
<p>Focus on reducing risk of homelessness specifically with high risk and vulnerable people through pre-remotive work e.g. LGBT, Mentally ill, disabled and care leavers</p>	<p>We agree it is important to tackle homelessness early and one of the priorities in the strategy is around early intervention and prevention Priority 2 We will look to develop person centred support and ensure that everyone has a choice. Priority 1, action 4</p>
<p>Ensure the locations and availability of shelters for the homeless are updated and with all Wiltshire parking officers, as that is where many homeless are:</p>	<p>We are looking to produce wallet sized information for both rough sleepers and partners and the advice, support and services available to rough sleepers Priority 1 action 6 and 7</p>